

Avayler

Mobile

Mobile Automotive Services Software

Bring automotive services straight to your customers.

Avayler Mobile was built by a leading automotive repair business to help bring automotive services straight to customers. Avayler Mobile puts customers at the heart of your automotive service delivery from the beginning.

The solution integrates with your eCommerce website and order management system, so customers get an unrivalled service experience from the second they visit your website. Customers can pick a time slot for a home auto service that works for them and for you, driven by a dynamic pricing engine. Technicians are given all the tools they need to complete a job successfully.



Increase your demographic, jobs per day & profit margin.

Even with other schedule optimization solutions, technicians can often end up spending as much time traveling en-route as at a job. Avayler Mobile optimizes jobs at three points, at the time of the customer selecting a time slot, at the depot, and on the day.



Build Customer Trust and Deliver Better Customer Satisfaction

Deliver a seamless customer experience for your customer at every touchpoint. Offer them the products and services they want at their fingertips. Use machine learning, automation and integration to upsell, without them ever feeling pressured. Incorporate loyalty programmes into your service delivery easily. Increase your NPS score and customer satisfaction by getting it right first time,



Bring New Revenue Models to Your Garage Business

Deliver a seamless customer experience for your customer at every touchpoint. Offer them the products and services they want at their fingertips. Use machine learning, automation and integration to upsell, without them ever feeling pressured. Incorporate loyalty programmes into your service delivery easily. Increase your NPS score and customer satisfaction by getting it right first time,

+70%
increase in job
productivity

+200%
increase in
utilization

+20_{pt}
increase on
TrustPilot

-30%
decrease in
support calls

The Avayler Mobile product is underpinned by Avayler Core which supports the entire work order management lifecycle, from customer order to resource management to planning and scheduling the work, through data collection to customer sign-off and invoicing.

Avayler Core provides businesses with the architecture necessary to deliver the best customer journeys, including pathways to purchase, customer order management, a configuration studio, schedule board, industry standard API integrations, reporting and business intelligence.

Your customers demand better.

Isn't it time you delivered?

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Avayler

The Power of Four

Built with the End-Customer Journey in Mind

Dynamic Scheduling



Take the guesswork out of scheduling multiple technicians and balancing complex business needs with an automated scheduling, workforce optimization and routing solution that provides the most effective allocation of your technicians based on your business objectives. Built in routing optimization reduces technician travel and increases jobs per day.

Dynamic Pricing



Automatically generate time slots for your customers based on business objectives, availability, parts and location. Motivate your customer to pick slots that keep your schedule optimized by adjusting the price. Ensure you are maximizing your margin on every service delivery.

Technician Portal



Empower your technicians to provide a seamless customer experience with our industry built technician portal. Technicians see detailed information about their jobs, delivered based on the system's schedule optimization. Location information and dynamic route optimization ensures technicians will be on-time and delays are easily communicated to the customer.

Customer Portal



Give customers the experience they have come to expect from Amazon and other CX powerhouses by bringing them along on their own automotive service journey. After checkout, customers are given login details to the portal. There they can access information about the service they have requested including parts and price.

